STAR SERVICES L.L.C
النجم الخدمات ذ.م.م

STAR SERVICES LLC

COMPANY PROFILE



Providing Seamless HR Solutions

www.starservicesuae.com



MESSAGE FROM OUR
GROUP CEO

SAEED MUSALLAM AL QUBAISI

Star Services is a leading provider of manpower in the UAE, specializing in oil and gas, petrochemical, engineering, technical, non-technical, and administrative positions. We serve a wide range of multinational corporations, companies, and UAE government departments. Additionally, we offer manpower solutions for construction, infrastructure, alternative energy, security, hospitality, education, and transportation projects.

With a proven track record spanning over 30 years, Star Services has established itself as a top manpower provider in the UAE. Our strong reputation allows us to attract the best candidates, and our meticulous screening process ensures we select the right individuals for any hiring needs.

"Beyond recruitment and hiring, our team of HR experts, accountants and support staff, go above and beyond to assist employers with the unique bureaucratic challenges in this region when hiring new staff. We anticipate and take proactive steps to alleviate these burdens for our clients."











ABOUT US

Star Services is a corporate service provider that specializes in providing manpower and support services to businesses in a variety of sectors. Our extensive and diverse experience in the Oil and Gas Industry, coupled with our commitment to superior professional services, have earned us a strong reputation as one of the leading companies in the outsourcing sector.

Established in Abu Dhabi and a part of the MQ Holding Group of companies, we have serviced prominent government and semi-government organisations, and are dedicated to upholding our core work ethics of quality, efficiency, and reliability.

VISION

"Our vision is to be the foremost recruitment and manpower outsourcing partner in the UAE, setting industry standards for excellence, integrity, and innovation."

MISSION

"Our mission is to be a single solution provider that delivers tailored recruitment and manpower outsourcing solutions to empower our client and its business."

- Over 30 years of service in UAE
- Handling 500+ Job functions
- 200+ satisfied clients
- ICV Certified
- 4500+ Outsource employees
- ISO Certified
- Managing over 70 nationalities

OUR SERVICES

HEADHUNTING / PERMANENT PLACEMENT

Our recruiters employ a diverse range of techniques to pinpoint highly sought-after candidates. By leveraging leading Talent Acquisition practices, we guarantee that the top- notch candidates we identify are the perfect match for your business.

- We excel at identifying the top talent from various databases and networks, tailoring our search to meet our clients' specific needs.
- Our extensive database of CVs enables us to support clients in both local and international hiring, ensuring access to a wide range of qualified candidates.
- We go the extra mile by hosting career fairs and recruitment campaigns, expanding our reach and connecting with exceptional individuals.
- We prioritize a smooth interview process, ensuring a positive experience for both our clients and candidates.
- In the rare event that a hired candidate doesn't work out, we are committed to finding a suitable replacement at no additional cost to our client.
- Our specialized talent acquisition team is dedicated to conducting thorough CV sourcing, ensuring our clients have access to the most qualified candidates.





EMIRATISATION

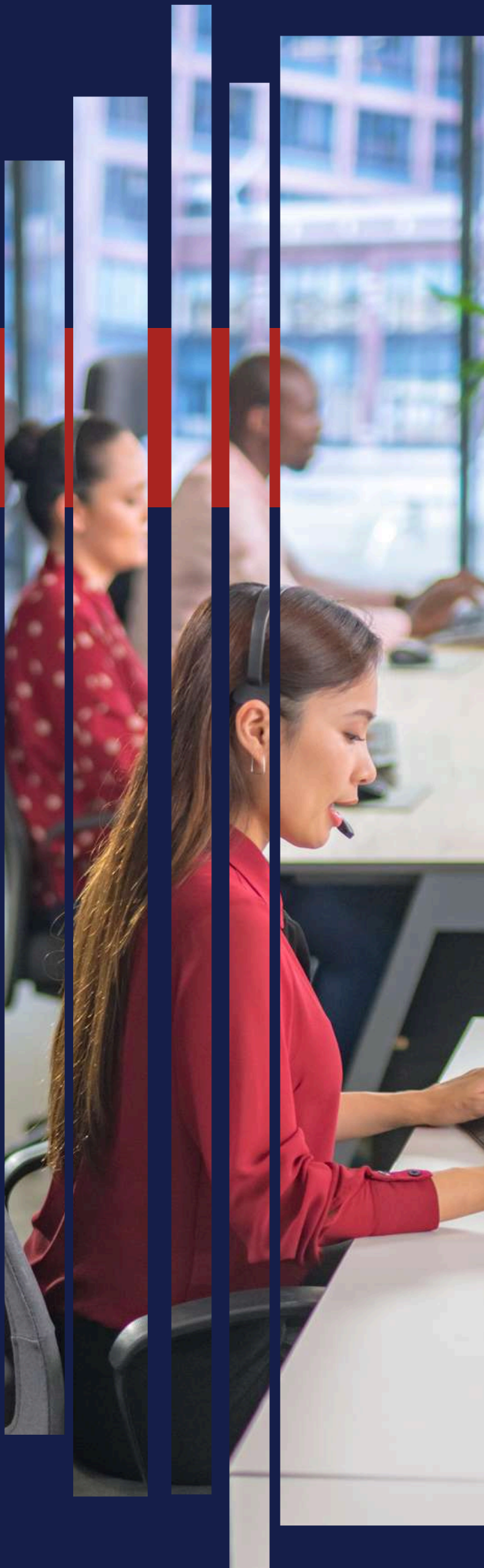
We specialize in fast-tracking the hiring of Emiratis for businesses looking to enforce Emiratization.

- Proven expertise in supporting clients to recruit and outsource Emirati professionals across diverse roles and industries.
- Extensive database of Emirati profiles to ensure a comprehensive talent pool.
- Proficient in handling payroll, pension contributions, and fostering employee engagement.
- Proven track record of identifying, attracting, and recruiting highly qualified UAE nationals.

OUTSOURCE / CONTRACT STAFFING

We provide clients with the required workforce tailored to fit business needs, whereby clients can elevate their focus on their core business functions., services include:

- 360-degree Employee Lifecycle Management
- Access the right talent at the right time with our on-demand staffing solutions.
- Tailored staffing models (offshore, remote, or hybrid) to fit your manpower needs and preferences.
- Range of contract options available to suit your budget and project duration.
- Abundant visa quotas in place to accommodate bulk hirings.
- Specialized teams (recruitment, HR, operations, payroll, admin, and public relations) dedicated to delivering top-notch service.
- Client-centric approach backed by 30+ years of expertise in the staffing industry.
- Our services include: Talent Acquisition, Onboarding, Employee relations, Payroll and Sponsorship with full Compliance with UAE labour law.
- We provide comprehensive payroll and HR solutions, empowering businesses to thrive. By outsourcing your human resource services and payroll to us, you can focus on what you do best.





BLUE COLLAR MANPOWER

There is a growing need for hard hats and entry-level blue-collar occupations in the UAE.We are dedicated to offering our clients specialised and expert blue collar labour outsourcing.

- Database of Civil, Mechanical, Electrical, Instrumentation, Plumbing, Manufacturing, Logistics, e-commerce, support services profiles.
- Recruitment of unskilled, semi-skilled and skilled blue-collar workforce across globe.
- Diversity in workforce based on client needs.
- Uniform and Basic PPE arrangements.
- Manpower issue resolution and management.
- Dedicated HSE team
- Staff accommodation
- Transportation to workplace
- Employee relations and support
- CICPA or relevantgate pass arrangements
- Workmen compensation and adequate health insurance coverage.
- Long term staffing with flexible billing pattern suiting client needs; monthly, daily or hourly basis.

OUR CORE COMPETENCIES

From recruitment to onboarding and beyond..

- Dedicated support and value addition
- Professional team for handling HR Outsource, Manpower and Recruitment processes
- Efficient and prompt visa process including payroll management
- Timely processing of salaries
- Sufficient VISA QUOTA (Employment & Mission Visa)
- Experienced in local and overseas recruitment of both white and blue collar categories
- Manage all employee related issues through HR System
- Competitive In-Country Value (ICV) Certification / Score
- Reliable Career's Website
- Reduced operational cost and process.



Alwatani Diamond Partner

INDUSTRIES WE SERVE



The Management of ITM O&M would like to congratulate the team of Star Services for displaying an outstanding HSE performance at Umm Al Nar Power and Desalination plant site. Star Services stands out amongst the top performers of the year with regards to HSE compliance and its site team deserves an appreciation for their dedication and hard work.

Plant General Manager
ITM O&M COMPANY LIMITED

We specialize in permanent recruitment services for management and technology in various sectors. Our approach is rooted in a long-term perspective, where we carefully analyze our clients' current workforce needs while aligning them with their future goals.

- Oil & Gas
- Manufacturing
- IT & Telecom
- Financial Institutions
- Government
- Construction
- Energy
- Logistics
- Engineering
- Marine & Ports
- Healthcare
- Educational Institutions
- Aviation
- Hospitality
- Automobile
- FMCG
- Retail

SOME OF OUR CLIENTS

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NICC

اينوك enoc

جامعة الإمارات العربية المتحدة United Arab Emirates University
UAEU

هيئة أبوظبي للزراعة والسلامة الغذائية
ABU DHABI AGRICULTURE AND FOOD SAFETY AUTHORITY

ADPC

NMDC GROUP

UNITED ARAB EMIRATES MINISTRY OF FINANCE

almaya SUPERMARKET

دائرة التمكين الحكومي
DEPARTMENT OF GOVERNMENT ENABLEMENT

الاتحاد للقطارات
ETIHAD RAIL

أدنوك
ADNOC

CPECC

NIMR

كارفور
Carrefour

TAPCO
TAWEELAH ASIA POWER COMPANY

شركة نفط أبوظبي المحدودة (اليابان)
Abu Dhabi Oil Co., Ltd (Japan)

DTC

United Arab Emirates
وكالة الإمارات للفضاء
UAE SPACE AGENCY

etisalat by e&

أغذية
aghia
For The Better • من أجل الأفضل

جامعة الشارقة
UNIVERSITY OF SHARJAH

كارس للأجرة
cars (rent)

Kabi

مؤسسة نفط الشارقة الوطنية
SNOC

ABU DHABI MEDIA

National Academy for Childhood Development

PROVIDING SEAMLESS HR SOLUTIONS ACROSS ALL SECTORS









SOME OF OUR CLIENTS

بنك أبوظبي التجاري ADCB

COP28 UAE

APPAREL GROUP SINCE 1996 EXCEED EXPECTATIONS EVERYDAY

nahdi النهدي

TTE O&M

حديد الإمارات أركان emirates steel arkan

COSMO

غاز الامارات EMIRATES GAS

مطارات أبوظبي ABU DHABI AIRPORTS

noon نون

IFRC

TRANSCO شركة أبوظبي للنقل و التحكم Abu Dhabi Transmission & Despatch Company

دائرة البلديات والنقل DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

دائرة الطاقة DEPARTMENT OF ENERGY

RTA هيئة الطرق والمواصلات ROADS & TRANSPORT AUTHORITY

Thomas Thor

مساندة Musanada شركة أبوظبي للخدمات العامة Abu Dhabi General Services Company

آي تي إم أوأندام كومبني ليمتد ITM O&M Company Limited

mumzworld.com

IFFCO إفكو

EGA الإمارات العالمية للألمنيوم EMIRATES GLOBAL ALUMINIUM

Brands For Less

مركز النقل المتكامل INTEGRATED TRANSPORT CENTRE

BINGHATTI بن غاطي

WÜRTH

PFC GROUP





PROVIDING SEAMLESS HR SOLUTIONS ACROSS ALL SECTORS

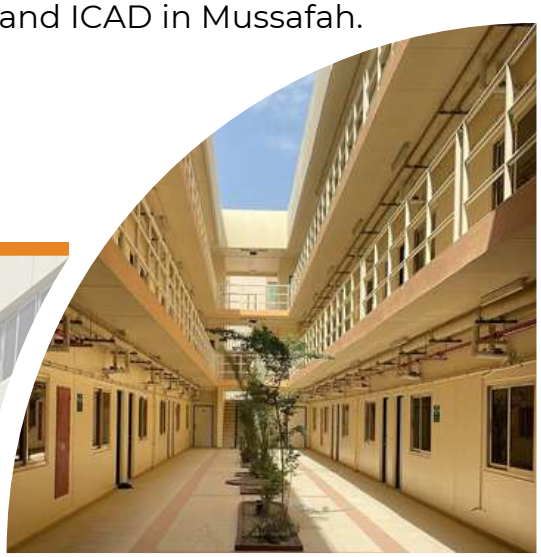




STAFF WELFARE & ACCOMMODATION

At Star Services, the welfare of our employees is paramount. We are committed to providing a safe and secure environment for our workforce, ensuring their well-being and comfort at all times. Our accommodation and welfare services are located at our 2000-man camp in Dubai Investment Park (DIP) 1 in Dubai and and across three locations in Abu Dhabi: Labotel Camp, Sawaeed Residential City in Al Mafraq, and ICAD in Mussafah.

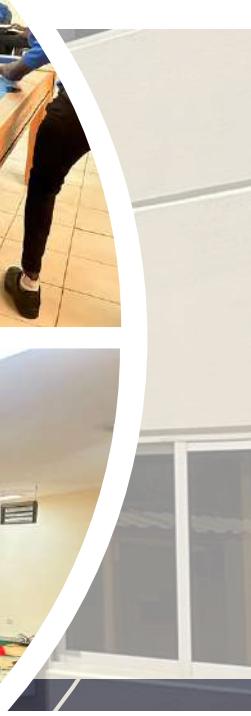












Key Features

- **Safety and Security:** Our facilities are equipped with advanced security systems and protocols to ensure the safety of all residents.
- **Comfortable Living:** We offer well-maintained, comfortable living quarters designed to meet the diverse needs of our employees.
- **Comprehensive Welfare Services:** From healthcare to recreational activities, our welfare services are designed to support the physical and mental well-being of our workforce.
- **Strategic Location:** The strategic location of our camps in Dubai and Abu Dhabi, provides easy access to key business and industrial hubs, making it a convenient choice for our employees.

OUR FLEET

We pride ourselves on offering a comprehensive and reliable transportation solution tailored to meet the diverse needs of our employees. Our modern fleet includes a range of vehicles, from cars and buses to long-term leased vehicles sourced from reputable hire companies. This ensures that we can cater to every transportation requirement with efficiency and ease.

Key Features

- **Diverse Fleet:** Our fleet comprises new cars, buses, and leased vehicles, ensuring flexibility and comfort for all transportation needs.
- **Experienced Drivers:** We employ well-trained and experienced drivers who are dedicated to providing timely and safe transportation services.
- **Convenient Airport Pickups:** New employees can enjoy hassle-free airport pickups at any time of their arrival, ensuring a smooth transition to their new roles.
- **Timely Transportation:** We guarantee punctual transportation from accommodation sites to work locations and back, ensuring that our employees can focus on their work without transportation concern.









OUR ESG INITIATIVES

At Star Services, we are committed to being an industry leader in ESG practices.

Our commitment to sustainability and responsible business practices is integral to our mission of fostering social and economic well- being. Strong governance is fundamental to our operations, and we maintain transparent and ethical business practices.

Environmental
We are committed to actively reducing our environmental impact by conserving resources and preventing pollution.

Social
We are dedicated to fostering diversity, inclusion, and employee well-being, while actively engaging with communities and contributing to their development.

Economic
We create long-term value for our clients, employees, and shareholders by fostering ethical business practices, promoting continuous learning, and driving innovation.

At Star Services LLC, a subsidiary of MQ Holding Group, we are excited to share that we have teamed up with EverTreen for their reforestation program. This initiative is specifically designed to counteract carbon emissions that result from our operational activities. Through this program, we purchase trees that are planted in global locations facing the threat of deforestation. Our partnership allows us to track the growth of these trees via satellite throughout their entire life cycle. Here at Star Services, we are deeply committed to investing in the long-term well-being and future of both our community and the planet. As a business, we are dedicated to supporting UAE government's Net Zero 2030 carbon reduction plan as part of our ongoing efforts.



WHEN YOU CHOOSE TO HIRE FROM US..

When you choose to hire from us, we make a commitment to plant a tree for every employee you bring onboard through our services.

We believe that even small actions count in reducing carbon emissions and promoting sustainability. This not only reflects our company's values but also benefits you as our client by contributing to a greener environment.

Together, we can work towards building a healthier planet!

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Providing Seamless HR Solutions

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