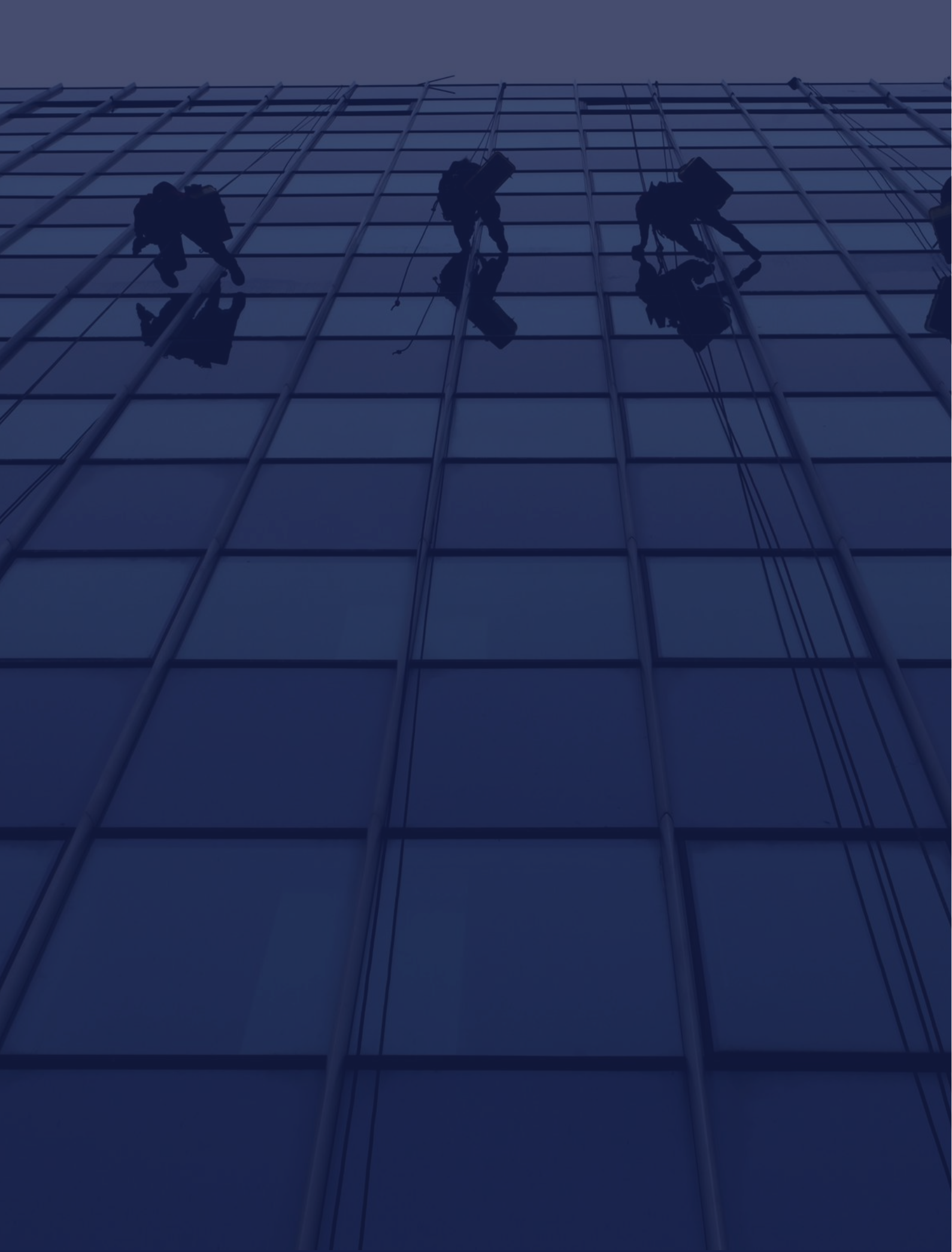


STAR SERVICES FACILITY
MANAGEMENT LLC

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Smart, Sustainable, Seamlessly Integrated FM



Smart, Sustainable, Seamlessly Integrated FM



COMPANY OVERVIEW

Star Services Facility Management (SSFM) was incorporated in 2011 and is a subsidiary company within MQ Holding Group.

MQ Holding Group is home to an impressive establishment of 5000+ employees, with Star Services FM Services employing 450 highly trained staff in the UAE to provide high-end quality hard and soft FM services across the region.

Our team of facility management experts has access to qualified, current and competent staff in all relevant fields, enabling us to offer turnkey solutions in all verticals and deliver superior professional services to our customers. At Star Services Facility Management, we understand that each client has specific needs, that's why we offer a comprehensive range of innovative solutions tailored to meet the diverse requirements of our clients. From master developments to residential communities, industrial and commercial offices, we offer a full range of hard and soft facilities management services, ensuring that all planned, reactive, and corrective maintenance tasks are delivered on time. We take direct accountability for 100% uptime to critical engineering services and business support functions, providing our clients with peace of mind.



OUR COMMITMENT

Our commitment to quality services extends beyond just maintenance. We also provide annual maintenance services to maintain all assets, and we provide a guarantee for their ageability. We believe in delivering solutions that add value to our clients' businesses, and we operate to the highest international standards, including ISO 9001:2008, ISO 14001:2015, ISO 45001:2018, ISO 22301:2019 and OHSAS 18001:2007 accreditations.

Star Services Facility Management brings together some of the leading facility management expertise with a firm focus on helping our customers thrive in their own markets.

At SSFM, excellence in customer service is our core commitment. Whether addressing tenant requests, ensuring occupant comfort, or maintaining a pristine environment, we prioritize customer satisfaction. We pride ourselves on delivering exceptional service that meets the needs of all stakeholders.

Star Services Facility Management brings together some of the leading facility management expertise, with global reach and a firm focus on helping our customers thrive in their own markets. We are here to deliver results and exceed expectations, without a doubt our services add true value to your organization.





- HOSPITALS
- CLINICS
- HOTELS
- MALLS
- SUPERMARKETS
- SHOWROOMS
- COMMERCIAL BUILDING
- RESIDENTIAL BUILDINGS
- GOVERNMENTS & SEMI - GOVERNMENT
- PRIVATE VIP VILLAS
- VILLA COMMUNITIES
- STAFF ACCOMMODATION SITES
- OFFICES
- EDUCATIONAL INSTITUTES
- REAL ESTATES
- WAREHOUSES
- LOGISTICS
- PUBLIC PARK AND GARDENS
- SALES CENTER
- PRIVATE & COMMERCIAL ZOOLOGICAL CENTERS

INDUSTRIES WE SERVE

We deliver TFM services across a portfolio of clients operating within the following industries

CURRENT CLIENTS

- Royal NMC Hospital
- ABU DHABI OIL CO LTD - JAPAN OIL
- Nadhi Pharmacy
- Cosmo surge Clinics/Hospitals
- Al Hamra Hotel & Resorts
- Precision Plastics
- Delhi Private School
- Majid Al Futtaim Hypermarkets LLC
- Gallega Logistics
- Marble Hospitality
- 800TEK
- Shangri la and Traders Hotel LLC
- Tenaris Global
- Al Naseer Properties
- Dusit Thani
- Solutions Hygiene
- Crown Plaza Hotel
- Baniyas Cooperative Society
- Ghassan Aboud Group
- Grandiose Supermarket LLC
- Masafi Company LLC
- WHITE SPOT - DAMAC
- Wiz Logtech Freight LLC
- United Furniture
- EXPO(UAE , Italy Pavilion)
- Al Ahalia Hospital
- Florentia Clinic
- ADHAER MEDEL Clinic
- Health Bay Day Surgery
- Waha Health Care
- Orchid fertility Clinic
- Robert Bosh
- AG Engineering
- Unipex Dairy - Sharjah Port
- AL RAHA Community
- MQ Holding LLC
- Comlux Middle East & Africa DWC LLC (Al Makhtoum International Airport)
- ADNIC
- Mohammed Al Qubaisi Properties
- Khadim Saeed Al Qubaisi Properties
- Abdulla Saeed Al Qubaisi Properties
- Khalaf Saeed Al Qubaisi Properties
- Al Afra Saeed Al Qubaisi Properties
- Al Raisa Saeed Al Qubaisi Properties
- Al Adla Saeed Al Qubaisi Properties

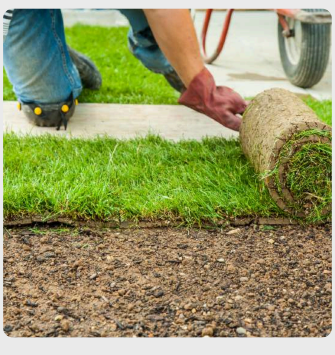


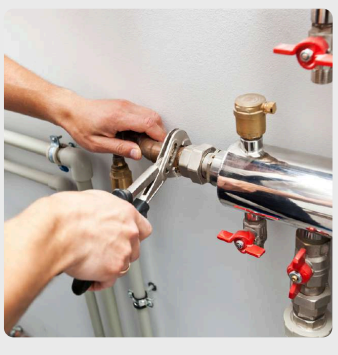










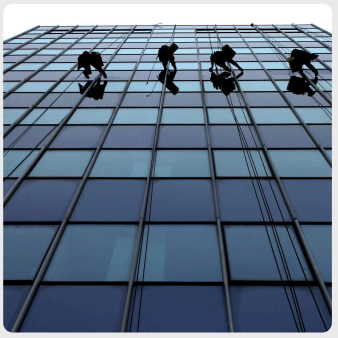










PAST CLIENTS

- MS Construction
- MS Lagoon
- Nakheel Club
- Design Infinity LLC
- RJ International LLC
- Amity Early Learning Center
- Integrated Management Services LLC
- Raibal Holding
- ADNEC-Abu Dhabi National Exhibition Company PJS
- G TECH & WET LESS CAR CLEAN AND POLISH L.L.C
- DEEYAR FACILITIES MANAGEMENT LLC
- Abacas International Technical Works LLC
- Danube Home LLC
- Euro Global Facility Management LLC
- Clement Marie Valerie Ammanuel Blondette
- Damac Properties Co. LLC
- Luxury Facilities Management LLC
- Eastern Mangroves Hotel & SPA, Abu Dhabi
- Abu Dhabi Municipality

OUR SERVICES

No matter the sector, size or budget, we can accommodate your management and maintenance requirements from top to bottom to deliver our high-level services and consolidate your FM outsourcing.

TOTAL FACILITIES MANAGEMENT

INTEGRATED SERVICES



- *Property Management Services*
- *Vendor Management Services*
- *Annual Maintenance services*
- *Total Management Services*
- *Handyman Services*
- *Manpower Outsourcing HR Services*
- *Security Services*
- *Event Management Services*
- *Helpdesk Management Services*
- *Office Management Services*
- *Messenger or Porter Management Services*

MEP & CIVIL SERVICES



- *Plumbing Related Preventive Maintenance*
- *Domestic Pump - Preventive Maintenance*
- *Electrical Related Preventive Maintenance*
- *Water Pump Preventive Maintenance*
- *Home automation system Preventive Maintenance*
- *AC duct Preventive Maintenance*
- *HVAC Coil Preventive Maintenance*
- *Chiller (FAHU & AHU) Preventive Maintenance*
- *Exhaust system Preventive Maintenance*
- *Pool Preventive Maintenance*
- *Intercom & Access Card Preventive Maintenance*
- *BMS System Preventive Maintenance*
- *Generator & UPS Preventive Maintenance*
- *Glass Sliding Door Preventive Maintenance*
- *Civil Maintenance Works (Masonry, Painting & Carpentry)*
- *Move in / Move out Services*
- *Renovation & Refurbishment Work*
- *Home Improvement*

OUR SERVICES

Our goal is to simplify your experience by offering a single point of contact, reducing the need to engage with multiple suppliers directly. We are here to make managing your facilities easier and more efficient.

SOFT SERVICES



- *Commercial & Residential Cleaning Services*
- *Commercial & Residential Landscaping & Gardening Maintenance*
- *House Maid Services*
- *Office Boy / Girl Services*
- *Housekeeping Services*
- *Soft Scape & Landscape*
- *Horticulture & Irrigation*
- *Valet parking Services*
- *Car Washing Services*
- *Glass Cleaning Services*
- *Deep Cleaning*

SPECIAL SERVICES



- *Fire Alarm System AMC*
- *Fire Fighting System AMC*
- *Central Gas System-Preventive maintenance*
- *Water tank cleaning & testing*
- *Façade cleaning*
- *Grease trap cleaning*
- *BMU/Cradle maintenance*
- *Pest Control*
- *CCTV system - Preventive Maintenance*
- *Waste Management Service*

OUR SUSTAINABILITY INITIATIVES



We will implement green processes at your locations to reduce negative impacts on the environment.

- Conduct sustainability audits
- Decreased water, energy and material use
- Reduced negative impact on the environment
- Increased recycling
- Consideration of the buildings' effects on human health
- Use modern insulation to reduce energy loss
- Use eco-friendly cleaning products to reduce the amount of toxic chemicals your facilities release into the environment
- Regular maintenance of equipment keeps their energy-usage down over time and helps extend equipment lifespans, reducing the material usage in replacement pieces.
- Recycling to improve the sustainability of your facilities

At Star Services Facility Management LLC, a subsidiary of MQ Holding Group, we are excited to share that we have teamed up with EverTreen for their reforestation program. This initiative is specifically designed to counteract carbon emissions that result from our operational activities. Through this program, we purchase trees that are planted in global locations facing the threat of deforestation. Our partnership allows us to track the growth of these trees via satellite throughout their entire life cycle. Here at Star Services Facility Management, we are deeply committed to investing in the long-term well-being and future of both our community and the planet. As a business, we are dedicated to supporting UAE government's Net Zero 2030 carbon reduction plan as part of our ongoing efforts.



WHEN YOU CHOOSE TO HIRE FROM US..

When you choose to hire from us, we make a commitment to plant a tree for every employee you bring onboard through our services.

We believe that even small actions count in reducing carbon emissions and promoting sustainability. This not only reflects our company's values but also benefits you as our client by contributing to a greener environment.

Together, we can work towards building a healthier planet!



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MANAGEMENT LLC

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